



Have you lost food because of an emergency?

Do you buy groceries with SNAP? You may be able to get some of your SNAP dollars added back to your EBT card.

WHAT YOU NEED TO KNOW:

- If you receive SNAP benefits and you have lost food due to a household misfortune, you can request replacement SNAP Benefits.
- The loss can be due to a situation that affects large areas, such as a storm or flood, or can be specified to a single household, such as fire.
- Household misfortune can include:
 - **Storms**
 - **equipment Failure (refrigerator or freezer)**
 - **Flooding**
 - **Extended Power Outages**
 - **Fire**
 - **Failure to pay**

WHAT YOU NEED TO DO:

- Fill out and submit a replacement form (LDSS-2291) to your local SNAP/HRA office within 10 days of the loss. You can do this by mail or in person.
- If you are unable to submit the form **within 10 days**, call the SNAP office immediately to verbally report the loss. You will then have 10 days to return the form after you report.

